



20 Forth Street, Edinburgh, EH1 3LH
0131 550 3734 www.regionalscreenscotland.org

Privacy Statement in accordance with GDPR 2018
With regard to Screen Machine on line ticket purchases

Screen Machine is operated by Regional Screen Scotland, 20 Forth St, Edinburgh, EH13LH.

We can be reached by email at info@regionalscreenscotland.org.

When you buy a ticket to our cinema through our website we will only collect data that it's necessary for us to collect in order to process your booking and payment.

We use a box office software called Veezi and we use Payment Express and World Pay to take payment from you.

The only details we see are:

- The name of the customer (likely to be your name)
- The email address you have provided
- The phone number you have provided, if you wished to give it
- The date and time when you made the booking
- If you asked to be added to our distribution list to receive e-newsletters
- The first 6 and final 4 digits of the card used to make payment
- The brand of card used to make payment e.g. Visa or Mastercard
- The name of the card holder

Plus of course the film or films you wish to see, the locations you wish to see them in, and the quantity and type of tickets that you bought e.g. two adults and one senior.

Your email address is used to send you confirmation of your booking and to give you a booking reference, which you need to gain access to the cinema. Your email will also be used to contact you if screenings are cancelled or changed. If you wish to give your phone number, this may also be used to contact you if screenings are cancelled or changed.

We will not sell or transfer the information you give when buying tickets from us to any third party.

Your transaction data is kept on the Veezi database for 3 years after which they archive it. If you wish it to be removed contact us and we will inform Veezi of your request.

It is our concern that you know that we treat any information you give us with the utmost care, and that it will not be used for anything that you have not consented to.

You can see our Data Management Policy in full by clicking [here](#).